

## CASE STUDY : FILE ARCHIVING Software — SirsiDynix

### Case Overview

- **Industry** Software Technology and Support
- **Customer** SirsiDynix
- **Business Need** File and Email Archiving, Storage, eDiscovery
- **Solution** Enterprise File and Email Archive Suite™

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### Case Resolution

#### Background

SirsiDynix provides software solutions and associated services to libraries of all types (academic, public, corporate, government, public/private K–12 schools and special.) SirsiDynix systems are installed in more than 23,000 libraries around the world. The company has worked extensively work with Stanford University as well as many other notable clients to upgrade library environments.

#### Customer Challenge

The field of Library Technology is incredibly data intensive. The concentration is on the archiving, storing and tracking of individual books (and other library materials) as well as the almost immediate retrieval of that data. SirsiDynix needed a enterprise class archiving system that could not only handle its vast amount of data, but also needed the data to be almost immediately recalled when needed.

As does any workplace, SirsiDynix also needed a system in place to archive emails to aid the process of eDiscovery should the need arise. This ensures that they remain litigation ready.

#### The MessageSolution Enterprise File and Email Archive™ Solution

MessageSolution's Enterprise File Archive (EFA) is a comprehensive electronic document, supervision and retention software solution for enterprises, non-profits, and government organizations. EFA's Intelligent, high performance back-end storage technology delivers a secure and scalable system that requires less maintenance for backup and restoration. This lowers installation costs as well as long-term cost of ownership. SirsiDynix also chose to take advantage of MessageSolution's award-winning Enterprise Email Archive (EEA) software. It is able to collect and archive all incoming and outgoing electronic email data. The data is compressed and stored where it can be easily searched for and retrieved immediately. EEA also allows for a large range of administrative control which ensures that the email archiving solution meets all sirsiDynix' requirements.

#### The MessageSolution Resolution

By employing MessageSolution Enterprise File Archiving as well as Enterprise Email Archiving, SirsiDynix can focus on running and improving their software without the incredible added problem of file storage and space management. By reducing the file data volume up to 90% SirsiDynix were able to increase primary server performance while also drastically reducing storage management costs. The faster, more accurate search functions boasts features including full text keyword, key phrase and proximity searching in both email and file archiving solutions. This enables organizations to easily locate and restore files making it ideal for SirsiDynix. The archiving systems' vast variety of administrative options allows sirsiDynix' administrator to choose which files are archived, how files are stored, where files are stored and how long.