

# MessageSolution Advanced eDiscovery Platform

## On-Premise and Cloud Solutions for Intelligent & Cost-Effective eDiscovery Management

*As a global technology leader in enterprise information archiving, eDiscovery, cloud archiving and data migration, MessageSolution offers a suite of comprehensive and cost-effective solutions for enterprise and SME organization to manage the eDiscovery lifecycle from data identification, data collection, and legal hold through review & production.*

In today's corporate climate, the vast majority of modern communication is done via business emails. Businesses today are faced with the threat of litigation and subsequently, immediate access to electronic stored information (ESI) is essential. Electronic Discovery, or eDiscovery, is the process of collecting, preparing, reviewing, and producing ESI in civil litigation.

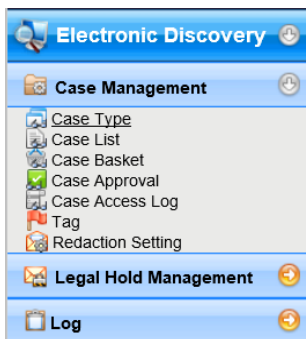
It could cost \$2.5 millions to restore 5 years of backup tapes and conduct legal discovery on the evidence. MessageSolution's enterprise information archiving and eDiscovery solutions provide instantly searchable data with no hidden fees or additional technical costs.

## MessageSolution eDiscovery Workflow

### Identification and Collection

The backbone of MessageSolution Advanced eDiscovery Platform is the unique architecture that supports full-text indexing technology and advanced search capabilities which deliver faster and more accurate search results.

The MessageSolution Platform uses federated search to identify email and files by sender, recipient, subject, content, file type, file size, date range, and more in email, file systems, and SharePoint across all data repositories. By searching multiple data sources at once, it produces immediate results. Advanced search features include wildcard, fuzzy and proximity searching, Boolean logic, and full text keyword or key phrase searching. Search within the search results to filter irrelevant data.



### Interactive Case Management

Case Management allows case managers to collaborate and manage multiple cases at once. Features like data Tagging and Legal Annotation allow legal reviewers to work on a multitude of cases in collaboration.

The case-specific data access authorization process ensures that a hierarchy of privileges and access is ensured on a case-by-case basis. Legal holds or case work must be approved by a designated authority.

### Producing ESI for eDiscovery Requests

Emails and files (including all metadata) are easily exported to fulfill eDiscovery requests. Using the MessageSolution PST Export System, organizations can produce requested data in a preferred format. MessageSolution also supports EML, PDF, NSF, HTML file exports.

MessageSolution Discovery safeguards specific client or employee information with the automated Data Redaction feature. It is configured to protect sensitive information such as patient codes for HIPAA, social security or credit card numbers for PCI, allowing system administrators to assist compliance officers or litigation team to fulfill job responsibilities without compromising the integrity of the original email or file format. Bates stamping designates unique, sequential alphanumeric identifiers for each page of discovered data.

### Comprehensive eDiscovery Functionality

- Search, share and review email data by case or by custodian, enforce corporate email policies, track and review by:
  - Number of Cases
  - Number of Active Cases
  - Number of Closed Cases
  - Number of Legal Hold
  - Number of Custodians Notified
  - Number of Users on Legal Hold
- Search keywords and proximity are enhanced with concept based search
- Support tens of millions of records without a SQL backend or dedicated DBA
- Govern data with proactive litigation support and eDiscovery archive
- Integrate legal hold and email surveillance with case management & litigation support features enabled by Lexicon, saved and scheduled search for preview of ongoing emails
- Support by email-based surveillance alerts & reporting, assist legal team to build a defensible eDiscovery process
- Unified Search through email, files and SharePoint contents to immediately address eDiscovery requests

#### MessageSolution System Requirements

Pentium IV 2.0 GHz (Minimum)  
Processor equivalent to email server recommended  
2-4GB RAM  
40GB hard disk (additional space or disk array, NAS, SAN for storage)  
Internet Explorer 6+, Firefox or Chrome  
Network Interface Card  
DNS Service access  
Linux 2.6+, Windows 2000+, Solaris

# Comprehensive eDiscovery Solutions

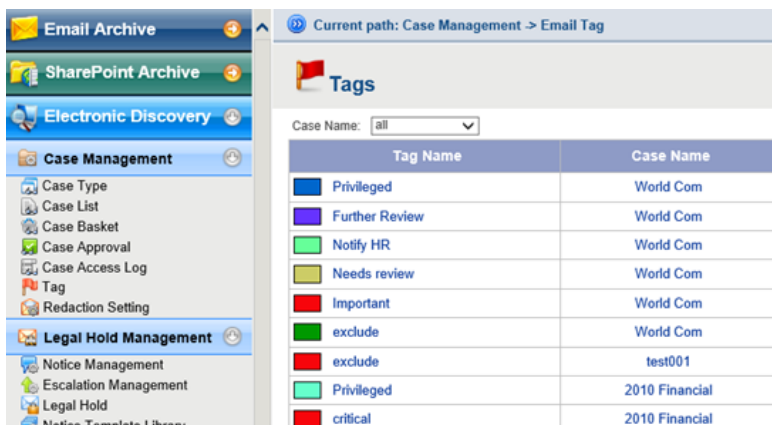
- for Email, File System & SharePoint Content

## Legal Hold Management

Centralized Legal Hold policies can be enacted to supersede set retention policies and ensure that relevant data for current investigations or eDiscovery requests are retained as long as necessary. Customized, automated Legal Hold and Case Escalation notifications inform users of new Legal Holds or when an email has been escalated.

## Tagging

The tagging feature provides convenient options for the administrator or review team to classify emails within search results. Users tag any message for easy visual classification with a suite of custom tags. Administrators can tag specific key words or entire email, file, and SharePoint content by sender, body, attachment, etc. Multiple tags can be enabled per email. Legal hold can be placed on specific tags, allowing granular access levels to specific tags.



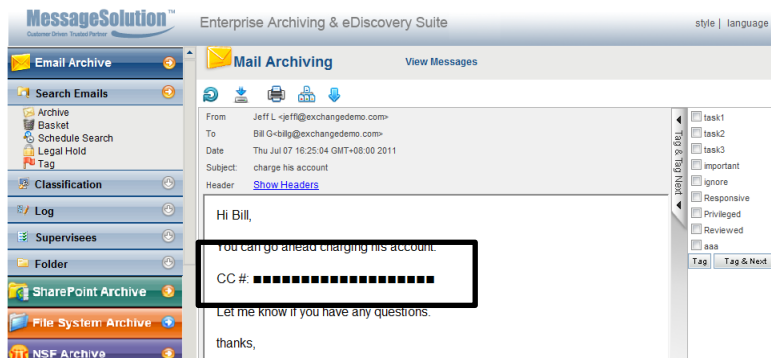
Customizable Tagging

## Legal Annotation

The annotation feature allows case reviewer to make additional notes and annotations each time they open and review each particular file. They can be updated as necessary by each subsequent review and will not affect, modify, or distort the legality of the email being reviewed. The annotation feature also eliminates the need for separate emails or paper notes outlining the progress of the investigation/research.

## Data Redaction

For privacy-law or PCI compliance-driven archiving, scheduled searches can be performed to retrieve and monitor all personal data including numbers for credit card, social security, patient ID, medical diagnosis codes, etc. Any information can be redacted to block sensitive customer data and can only be viewed with privileged granular access. Data redaction serves legal teams, HR, and enables advanced eDiscovery for court mandates.



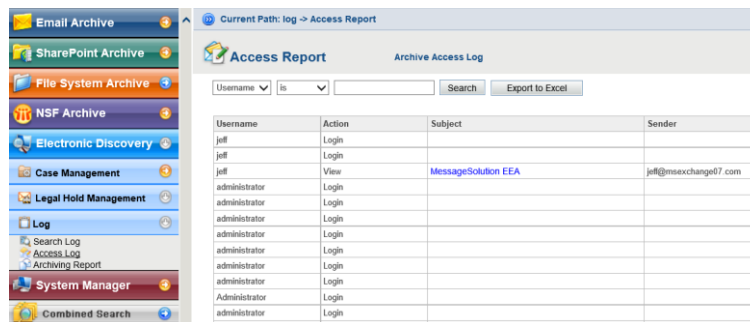
Data Redaction

## Legal/Auditor Access

For legal or auditing purposes, individual users or user groups can be created to Search, Tag, Auto-Tag and enforce compliance policy over enterprise content. Access privileges are delegated per users/groups.

## Reporting

To preserve the Chain-of-Custody, MessageSolution provides unalterable search and access logs for all accessed data. Audit trails track user search, user access, accessing IP address and more...



Archive Access Report

## About MessageSolution

MessageSolution, an industry leader in enterprise information archiving, eDiscovery and security, delivers cloud, on premise and MSP/ISP-hosted multi-tenant platforms for email, file, and SharePoint environments. The MessageSolution Platform helps organizations maintain regulatory compliance, mitigate legal risks, and manage storage requirements. As a recipient of multiple industry awards for providing best Enterprise and Cloud Archiving Platforms, MessageSolution technology is implemented worldwide with products products deployed in over 50 countries around the world.

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