

# MessageSolution Updates

MessageSolution – Makers of Enterprise Email Archive and Enterprise File Archive software solutions

## New! MessageSolution SaaS Hosted Archiving Solution

### Issue Highlights

- SaaS Archiving
- SharePoint Archiving
- Best Products & Services Award 2009
- Easier Archive Testing
- Best of TechEd 2009 Award

MessageSolution, the global technology leader in live archiving solutions, recently released the Software as a Service (SaaS) version of the award-winning MessageSolution Enterprise Email Archive.

MessageSolution's next-generation archiving technology, industry-leading scalability, and support for all major email servers and operating systems provide an extremely powerful, flexible, yet cost effective archiving solution for email and hosting service providers. The SaaS edition can be installed on both Linux and Windows platforms, giving email hosting companies more options for supporting a variety of enterprises and for optimizing operations costs.

"MessageSolution's Linux support capabilities can help email hosting companies operate SaaS email archiving at a much lower cost and, therefore, generate a higher return on investment," said MessageSolution Chief Technical Officer Jeff Liang.

With MessageSolution's onsite and hosted archive offerings, organizations can choose an archiving solution that can evolve with the organization's changing needs.

### Benefits of MessageSolution SaaS Archive:

- Minimum or no upfront cost, low monthly fee structure
- Automated mailbox management with stubbing
- Eliminates server configuration times & hardware purchases
- Frees IT personnel of managing archive server
- Archives historical data + future data
- Journaling is not required
- Highly secured network with 128-encryption for all data
- Disaster recovery

### MessageSolution SaaS Archive Features:

- Policy-based archiving
- Outlook, Lotus Notes, GroupWise client integration
- Automated mailbox management with stubbing
- Archives contacts and calendar information
- Outlook Web Access / Lotus iNotes integration
- PST & NSF Migration Tool
- Offline archive access
- Blackberry archive access
- E-discovery & litigation support tools (classification, tagging, notation, etc.)
- Litigation support

### Inside this issue:

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### Subscription Information (It's Free!)

If you do not wish to receive future newsletters from MessageSolution:  
Email [ashleyc@messagesolution.com](mailto:ashleyc@messagesolution.com) with the message "Please remove me from the newsletter mailing list"

## NEW! MessageSolution SharePoint Archiving

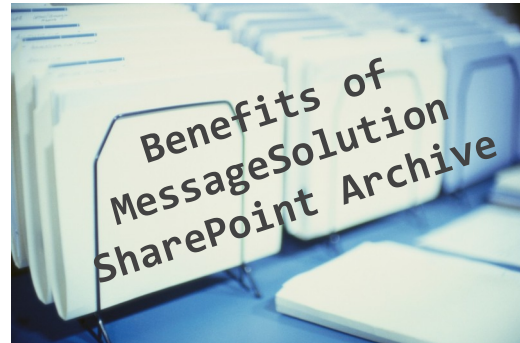
MessageSolution now gives businesses the ability to archive Microsoft SharePoint Server items for regulatory compliance, litigation readiness, and improving SharePoint Server performance.

MessageSolution SharePoint Archiving can be deployed standalone or in conjunction with MessageSolution Enterprise Email Archive and/or MessageSolution Enterprise File Archive.

All archiving modules can be deployed on the same server, stored in the same repository, and accessed from the same web-based user interface, making data management, backup and data restoration faster and more streamlined.

### SharePoint Archive Features:

- Web UI allows end users and system administrator to search & browse archived data, and restore lost documents
- No SQL Server required.
- Archive to file system and NAS, SAN, Disk Array
- Access control granted by system administrator
- Integration with Microsoft Active Directory
- Search across corporate email archive, file archive, and SharePoint archive



- Offload SharePoint data to more cost-effective storage devices to reduce storage costs
- Capture all relevant SharePoint data for compliance
- Centralize corporate email, file, and SharePoint archives under MessageSolution to reduce time and costs for legal discovery requests
- Reduce size and number of SQL Servers
- Drastically improve SharePoint Server performance: less data is stored on SharePoint Servers after offloading SharePoint data to the archive
- Improve SharePoint Server manageability
- Extend end-user quota limitations
- Flexible rule-based archiving process
- Archive entire site collections or at the document level
- Full-text index search engine allows users to search based on keyword, phrase, proximity search, etc.

## MessageSolution Selected 2009 Best Products and Services Winner in Best Archive Category for Second Year



Network Products Guide, the industry's leading publication on information technologies and solutions, has named MessageSolution a winner of the Best Products and Services Award for the second year in a row.

This respected annual award honors products and services that represent the rapidly changing needs and interests of the end-users of technology worldwide.

MessageSolution Email & File Archive Enterprise Suite was selected as the winner in the Best in Archive Category.

MessageSolution Email & File Archive Enterprise Suite is a centrally-managed archiving software solution that allows organizations to consolidate storage resources by storing e-mail, file, and Microsoft SharePoint Server archives on a single server. MessageSolution's email archive, file archive, and SharePoint archive solutions can be deployed separately or together in a single management console for a completely centralized enterprise archiving solution.

MessageSolution Email & File Archive Enterprise Suite with SharePoint Archiving delivers advanced electronic discovery, litigation and audit support features, and

data restoration, along with stubbing for storage management.

"Increased end-user awareness and ongoing advances in technology are helping shape better products and services," said Rake Narang, Editor-in-Chief at Network Products Guide.

"MessageSolution Email & File Archive Enterprise Suite is bringing improvements in enterprise archiving for centralized data management."

As part of the tech-industry's leading global awards program, this year's Best Products and Services were nominated from all over the world.

MessageSolution joins the ranks of other global technology leaders to receive Best Products & Services awards this year, including industry giants such as Cisco and Microsoft.

"These awards go to the best technology products every year and we are honored that MessageSolution Email & File Archive Enterprise Suite has gained the Network Products Guide Reader Trust," said Jeff Liang, Chief Technology Officer at MessageSolution. "We are committed to meeting our customer's needs by providing them with the best products and services."

## Test MessageSolution EEA for FREE with No Set Up or Configuration Times!

Interested in testing MessageSolution Enterprise Email Archive (EEA) before committing to an on-site archiving solution of your own?

MessageSolution just made testing EEA easier by providing a no-cost, no-config testing environment for businesses to try out the convenient administration and end-user archive web console and transparent Outlook client integration on their own.

To reserve time to use the free testing environment, please contact your MessageSolution Account Manager.



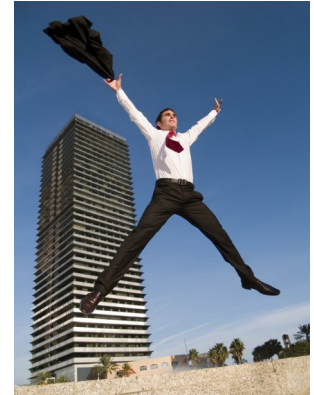
## Welcome, New Customers!

MessageSolution would like to welcome a few of our newest customers:

Agosto, Inc — Minnesota  
Apex Computer Systems, Inc — California  
Birdsong Peanuts — Virginia  
Charter House — United Kingdom  
Child Action — California  
Davis Miles, PLLC — Arizona  
Gabroy Rollman & Bossé P.C. — Arizona  
Industrial & Commercial Bank of China — New York  
Mitsubishi Elevator Company — China  
RPM Mortgage — California  
Service Group — Texas  
Tacoma Community College — Washington  
Watt Beckworth Thompson & Henneman, L.L.P. — Texas

Wireless Channel — Colorado  
Zenith Bank Plc — Nigeria

As a member of the MessageSolution Partners Network, your organization is eligible to **receive 10% of the purchasing price** for any organization you refer to MessageSolution that purchases MessageSolution products.



For more information on our referral program, please contact your MessageSolution Account Manager or call +1 408 383-0100.

## MessageSolution Named Best of TechEd Awards Finalist

MessageSolution Email & File Archive Enterprise Suite was named a Finalist in the Best of Tech·Ed 2009 Awards program in the Business Intelligence category by Penton Media's *Windows IT Pro* and *SQL Server Magazine*. MessageSolution Email & File Archive Enterprise Suite is a comprehensive on site software solution for managing enterprise intelligence.

The Best of Tech·Ed 2009 Awards recognize companies who offer innovative products for the industry. The judges reviewed more than 170 products and services submitted for the contest and chose 35 finalists.

“Every year, selecting winners from the outstanding pool of highly qualified nominations is challenging, with this year’s submissions no exception,” said Jeff James, IT Group editor in chief and web content strategist. “Our judging criteria – innovation, strategic importance to the market, competitive advantage and exceptional value to customers – are clearly reflected in the winners’ products.”

“We are very excited that MessageSolution Email & File Archive Enterprise Suite has been named a finalist,” said MessageSolution Chief Technology Officer Jeff Liang. “MessageSolution’s unified email archive, file archive, and SharePoint archive contains powerful business intelligence tools that allow businesses to mine for business-critical data in corporate email, file, and Share-

Point archives in one search interface.”

MessageSolution allows email, file, and SharePoint archives to be installed on one server, reducing enterprise hardware requirements. Email, file, and SharePoint archives can also be accessed from one central user interface, streamlining corporate intelligence management and increasing productivity by making enterprise search infinitely more thorough.

Versioning allows businesses to analyze the development of corporate data. Employee email and file usage and behaviors can be monitored, as can the contents of messages and files.

MessageSolution provides a variety of built-in reports and reporting functions that allow businesses to analyze how corporate data are being used, who is sending what data to whom, and discover what intelligence is contained in the corporate email and file database.

Supervisors, administrators, and legal review teams are able to comb the full corporate knowledge database, automate data classification application, manually tag/flag archived data, add review notes, and analyze message and file pathways. For more information, visit [www.MessageSolution.com](http://www.MessageSolution.com).



## About MessageSolution

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*MessageSolution delivers the technology and infrastructure for total compliance. As the leader in compliance technology and data storage management, MessageSolution applies specialized expertise and advanced technology to create email and file archiving products that help clients meet their critical storage, archiving, compliance, litigation support, and data retrieval needs.*



[www.messagesolution.com](http://www.messagesolution.com)

## Archiving Events

Come meet the MessageSolution team at these upcoming archiving events.

### **Gartner Symposium / ITxpo 2009**

*October 18 - 23, 2009 — Walt Disney World Dolphin, Orlando, FL*

Over 230 analyst-led conference sessions provide the latest information on technology, trends and business impact. Gartner research is coupled with breakthrough solutions found only at the ITxpo showcase.

### **Microsoft WinConnections 2009**

*November 9 - 12, 2009 — Las Vegas, NV*

To find out if MessageSolution will be attending an event near you, visit our [Archiving News & Events page](#)

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Below are the events MessageSolution recently attended. Did we see you there?

### **Microsoft TechEd North America 2009**

*May 11 - 15 — Los Angeles Convention Center, Los Angeles, CA*

MessageSolution Enterprise Account Executives Tara Anima, Joy Lazaro, and Leanne Bautista attended, along with Lead Enterprise Support Charles Huang, CTO Jeff Liang, and Assistant Marketing Manager Ashley Coover.

### **IBM Lotusphere Conference 2009**

*January 19-21 — Walt Disney World Swan & Dolphin Hotel, Orlando, FL*

MessageSolution Enterprise Account Executive Tara Anima, Assistant Marketing Manager Ashley Coover, and CTO Jeff Liang attended.