

Case Overview

- **Industry** Insurance, Health Care
- **Customer** A&I Benefit Plan Administrators, Inc.
- **Business Need** Compliance Archiving, eDiscovery, Storage Management
- **Solution** MessageSolution Cloud Archiving & eDiscovery Services

www.MessageSolution.com

1851 McCarthy Blvd.
Suite 105
Milpitas, CA 95035

Phone: 408-383-0100

Fax: 408-383-0222

Email: info@messagesolution.com

Case Resolution

Background

A&I Benefit Plan Administrators is the one of the Northwest's leading Third-Party Insurance Administrators. Founded in 1954, they pride themselves on being customer-focused and efficient. They think of technology initiatives a major component to their present and continued success.

Customer Challenge

Regulatory Compliance

A&I relies on MessageSolution Cloud Archiving & eDiscovery Services to ensure HIPAA, COBRA, ERISA compliance and more. With it, they are able to granularly configure archive access permissions, data retention, and automated data redaction for full compliance coverage.

Data eDiscovery

The MessageSolution Platform uses a high-performance search engine to search multiple data repositories for designated metadata or file content for immediate access in the event of civil or criminal litigation. Automated Legal Hold capabilities server to supersede set retention periods when necessary. Comprehensive reporting features maintain unalterable chain-of-custody.

Storage Management & Scalability

With virtually unlimited Cloud storage and industry-leading scalability, MessageSolution provided A&I with an archiving and eDiscovery solution with the ability to adapt to increasing company demands. With SSAE 16-Certified Data Centers and high-level data encryption, A&I data is well-protected and 24/7 online always available.

The MessageSolution Cloud & eDiscovery Services

By choosing MessageSolution Cloud Archiving and eDiscovery Cloud Services, A&I was able to forgo the exhaustive and expensive process of maintaining an on-premise archiving server. There is no hardware cost and storage costs are drastically reduced in comparison to on-premise solutions.

By empowering each A&I user, the A&I IT Team also eliminated the need for daily IT assistance to search, download or restore archived email data. With infinite growth potential, the MessageSolution Platform will support 100 users just as well as hundreds or thousands of users as A&I expands. MessageSolution Cloud Archiving and eDiscovery Services allows A&I to ensure constant HIPAA compliance while continually cutting IT costs with email Always-On information availability and immediacy.