

### Case Overview

- **Industry** Health care
- **Customer** Barrett Hospital and HealthCare
- **Business Need** HIPAA compliance
- **Solution** Enterprise Email Archive<sup>™</sup> for Exchange

[www.messagesolution.com](http://www.messagesolution.com)

1851 McCarthy Blvd.  
Suite 105  
Milpitas, CA 95035

Phone: 408-383-0100  
Fax: 408-383-0222  
Email: [info@messagesolution.com](mailto:info@messagesolution.com)

### Case Resolution

#### Background

Barrett Hospital and HealthCare's campus is located in the economic center of the largest county in Montana. Barrett Hospital is a full service facility that includes a surgery ward, emergency room, county and community health centers, as well as administrative offices and a medical library.

#### Customer Challenge

Barrett Hospital, like other health care providers in the United States, must adhere to the guidelines stipulated in the Health Insurance Portability and Accountability Act, known as HIPAA, created by the U.S. Department of Health and Human Services. HIPAA compliance requires strict access and use controls over electronically stored private health information. Emails and attachments can contain information that must be retained, securely stored, and accessible to employees with permission.

#### The MessageSolution Enterprise Email Archive<sup>™</sup> Solution

Barrett Hospital selected MessageSolution's Enterprise Email Archive<sup>™</sup> as its turn-key email compliance solution. Enterprise Email Archive<sup>™</sup> provided the real-time archiving, secure storage, and access controls necessary to ensure that Barrett Hospital's email system was fully compliant with HIPAA regulations.

#### Case Resolution

Enterprise Email Archive<sup>™</sup> allows Barrett Hospital to capture all inbound, outbound and internal emails and attachments for archiving in a secure database. The archiving process remains transparent to end-users, as stubbing allows employees to access their archived emails through a simple browser-based interface.

Enterprise Email Archive<sup>™</sup> also enables the hospital's administrators to enforce strict access controls, ensuring that private health information is only viewable by employees approved for access. By default, hospital employees can view only their own archived emails and attachments, and cannot delete messages from the archive. MessageSolution Enterprise Email Archive<sup>™</sup>'s built-in user management tools also allowed Barrett Hospital to customize archive access controls for entire departments or individual staff members. Audit trails track the staff's activities in the archive as well as all archiving processes, giving Barrett Hospital a painless way to prove their HIPAA compliance.

**MessageSolution, Inc., provides innovative solutions that enable organizations in all industries to meet their compliance, electronic discovery, storage management and disaster recovery requirements. MessageSolution's email and file archiving software solutions are uniquely comprehensive, price-competitive, and flexible. For more information, visit [www.messagesolution.com](http://www.messagesolution.com) or contact a sales representative at [sales@messagesolution.com](mailto:sales@messagesolution.com).**