

Case Overview

- **Industry** Finance & Banking
- **Customer** Diamond Bank Plc Ltd
- **Number of SharePoint & Email Users** 3,500
- **Business Need** Banking Compliance, Exchange & SharePoint Storage Reduction and Storage Management
- **Solution** Enterprise Email & SharePoint Archive™ Suite Edition

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Case Resolution

Background

Diamond Bank Plc is one of the most prestigious banks in Nigeria and Africa, voted for the Nigeria National Bank of the Year in 2009. Founded in 2000, its more than 3,500 employees provide the excellent banking services across Nigeria and Africa.

In 2005, Diamond Bank was listed on Nigerian Stock Exchange. Moreover, in January 2008, Diamond Bank's Global Depository Receipt (GDR) was listed on the Professional Securities Market of the London Stock Exchange, the first bank in Africa to record that feat.

Customer's Business Challenge

As a publicly listed and traded company and a financial institution, Diamond Bank is subject to national and international banking regulations requiring the preservation of financial records and all electronic communication records including emails. Diamond Bank needed an enterprise class archiving solution to allow bank and the employees to retain emails at a multiple levels of retention policy. Along with rapid growth of the transaction and business data volume including electronic mail, attachment, files and SharePoint files has outgrown the pace a regular 3,000 employee organization has. Over 10 terabytes of email and SharePoint file data has hindered optimal performance of email and SharePoint server environment. An enterprise-class archiving solution to reduce the server's storage restraints and to address the banking compliance requirements is long-due for implementation.

Solution - MessageSolution Enterprise Email Archive and SharePoint Archive Suite™

The team at Diamond Bank evaluated archiving solutions from a number of industry leading archive vendors. The team eventually selected MessageSolution for its industry-record scalability of archiving for the maximized number of users on a single hardware configuration yet for much more users and data storage capacity, ease of deployment and to maintain with no need to install or maintain any 3rd party database, cost-effectively global system deployment and online support, and both on-premise and Cloud-based solutions for flexible choice of implementation and software services.

The MessageSolution Resolution

MessageSolution Online Global System Deployment Team worked with the Diamond Bank team to effectively deploy MessageSolution Enterprise Email and SharePoint Archive Suite for the bank's clustered Exchange 2007 servers as well as SharePoint 2007 server, along with a DR system implementation offsite for data security and DR protection. Historical mail and file were first ingested to centralize existing financial records for fast search and retrieval. The Diamond Bank is able to achieve banking compliance requirement, as well as reduce the storage requirement for SharePoint server and SQL database, with nearly zero impact on end users daily business operations.