

Case Overview

- **Industry** Education
- **Customer** Hillsboro School District
- **Number of Email Boxes** 10,700
- **Business Need** Compliance, Exchange storage management
- **Solution** Enterprise Email Archive[™] Compliance Express Edition for Exchange Server

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Case Resolution

Background

The Hillsboro School District is the fourth-largest school district in the state of Oregon, serving more than 20,200 students who reside in the cities of Hillsboro, North Plains and parts of Cornelius, Aloha and Sherwood. The district currently operates 33 campuses.

Customer Challenge

With more than 3,000 staff members, Hillsboro School District found managing staff members' historical emails to be a time-consuming process for the IT Department. The amount of data stored on Hillsboro's Microsoft Exchange 2003 servers was also beginning to affect the messaging system's performance.

Like other school districts, Hillsboro School District also saw a near-immediate need for an archiving solution because of the demands of open records laws and the increasing importance of electronic evidence in litigation cases. The U.S. Freedom of Information Act requires public schools and local governments to hold Open State and Open Records, or "sunshine", meetings. Government and public school officials must be able to access emails and other electronic records when called upon.

Additionally, Hillsboro School District planned to extend archiving to almost 8,000 additional users in the near future, making scalability, along with performance, reliability, and low total cost of ownership, the driving factors in selecting the best archiving solution.

The MessageSolution Enterprise Email Archive[™] Solution

The powerful scalability of MessageSolution's on-site software was a strong factor in Hillsboro School District's decision to select MessageSolution Enterprise Email Archive 5.6 Compliance Express Edition for Exchange Server. As a constantly growing school district, Hillsboro evaluated MessageSolution's scalability in the field. Previous implementations demonstrated that MessageSolution software can scale to support more than 10,000 users on a single archive server.

The MessageSolution Resolution

MessageSolution engineers worked closely with Hillsboro School District's IT Department to deploy MessageSolution Enterprise Email Archive 5.6 Compliance Express Edition for Exchange Server, first ingesting the District's historical messages, attachments, and PST files.

After centralizing existing email records, Hillsboro School District used MessageSolution's granular policy engine to automate message and attachment archiving for staff members, who are able to search and download their own archives without assistance from Hillsboro's IT Department.