

Case Overview

- **Industry** Design
- **Customer** Groupe JS International
- **Number of Email Boxes** 250
- **Business Need** Storage management
- **Solution** Enterprise Email Archive[™] for Exchange

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Case Resolution

Background

Groupe JS International is a leading fashion design firm based in Montreal, Canada, with offices in Toronto, New York, and London. The company has been at the forefront of women's fashion in North America since 1971, and its designs can be found in specialty stores, major chains, and department stores around the world.

Customer Challenge

As a design firm with locations in multiple countries, Groupe JS was subject to the unique compliance regulations of each of those countries. Not only was Groupe JS in need of a compliance solution, but, as a design firm, their email volumes had risen to dramatic heights, thanks primarily employees' need to email designs in high resolution formats. This resulted in an agglomeration of large attachments, which put Groupe JS's Exchange server under a heavy burden.

The MessageSolution Enterprise Email Archive[™] Solution

Groupe JS determined that MessageSolution's Enterprise Email Archive[™] was the solution that could best meet both their compliance and storage management needs.

The MessageSolution Resolution

Enterprise Email Archive[™] reduced the workload placed on Groupe JS's Exchange server by stubbing message and attachment contents to the archive, which optimized the Exchange server's scalability and reliability. The process was entirely transparent to end-users and still allowed them to access their historical emails and attachments. Enterprise Email Archive also combined compression and de-duplication technology that targets attachments as well as email contents to decrease Groupe JS's archived storage volumes to about one quarter of the data's original size.

To ensure Groupe JS met all international standards for email preservation and access, MessageSolution's technical team worked with the company's IT department to configure an appropriate retention schedule. Groupe JS utilized the user management tools built into Enterprise Email Archive to control end-users' privileges within the email archive. MessageSolution provided Groupe JS with the automated policy application capabilities to manage their vital business records and the audit trails and security settings to prove their compliance.

MessageSolution, Inc., provides innovative solutions that enable organizations in all industries to meet their compliance, electronic discovery, storage management and disaster recovery requirements. MessageSolution's email and file archiving software solutions are uniquely comprehensive, price-competitive, and flexible. For more information, visit www.messagesolution.com or contact a sales representative at sales@messagesolution.com.