

Case Overview

- **Industry** Education
- **Customer** Louisiana School for the Deaf
- **Number of Email Users** 400+
- **Business Need** Storage management & litigation support
- **Solution** Enterprise Email Archive™ for GroupWise Server

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Case Resolution

Background

Louisiana School for the Deaf's history dates back to 1852, when the school taught just 11 students. Having provided rich educational experiences to deaf and hard-of-hearing students for more than 150 years, the school has grown significantly and faces many challenges in providing 24-hour support for students five days a week. Louisiana School for the Deaf (LSD) used Novell GroupWise Server for its 400+ email users. GroupWise Server is a common choice for organizations like LSD, as GroupWise provides many advanced security features.

Customer Challenge

Louisiana School for the Deaf, like other educational institutions, needed an archiving solution to meet the requirements of open records laws. The school also required an archive with powerful storage reducing technology and thorough, user-friendly e-discovery capabilities for legal staff. Few email archiving vendors supported archiving from GroupWise Server, and even fewer provided all the features LSD needed while still staying within the school's budget.

The MessageSolution Enterprise Email Archive™ Solution

MessageSolution Enterprise Email Archive for GroupWise Server complemented the advanced security features Novell included in GroupWise Server. Using the Trusted Applications key, MessageSolution Enterprise Email Archive was able to archive the school's GroupWise Server mail. Enterprise Email Archive utilizes the SOAP API to ensure that all emails entering and leaving the GroupWise Server can be captured.

Message de-duplication, or single instancing, is performed on all mails entering the archive. Mail is also compressed within the archive, which results in less disk space usage.

Advanced search options allow legal team members to perform e-discovery in-house. Advanced culling features like message classification, tagging, and transparent annotation enhance the discovery review process.

The MessageSolution Resolution

MessageSolution Enterprise Email Archive (EEA) for GroupWise Server gave Louisiana School for the Deaf the ability to reduce disk space requirements and provided the legal team with powerful in-house e-discovery tools, lowering the cost of storage management and of performing exhaustive e-discovery searches.

MessageSolution, Inc., provides innovative solutions that enable organizations in all industries to meet their compliance, electronic discovery, storage management and disaster recovery requirements. MessageSolution's email and file archiving software solutions are uniquely comprehensive, price-competitive, and flexible. For more information, visit www.messagesolution.com or contact a sales representative at sales@messagesolution.com.