

Frequently Asked Questions



MessageSolution
Enterprise File Archive™

Product Basics

Is Enterprise File Archive a software or appliance-based solution?

Enterprise File Archive is a software solution that can function on any storage hardware of your choice. Enterprise File Archive can be installed behind your firewall for additional security.

What file formats does Enterprise File Archive support?

Enterprise File Archive supports more than 400 of the most common file formats.

Which operating systems does Enterprise File Archive support?

Enterprise File Archive natively supports Windows and Linux environments.

What storage devices will Enterprise File Archive work with?

Enterprise File Archive can store data on virtually any storage device, including disks, tapes, CDs, DVDs, Network Attached Storage (NAS) and Storage Area Network (SAN).

System Requirements

What are the minimum technical requirements to use Enterprise File Archive?

The minimum technical requirements to use Enterprise File Archive can vary based on the size of your storage volumes, but the general requirements are no less than:

- Pentium IV 2.0GHz (minimum)
- 2-4GB RAM
- 40GB hard disk (a separate disk array for storage)
- Internet Explorer 6, Firefox 1.x
- 1 Network Interface card
- Linux 2.6, Windows 2000, 2003, or 2008 server, Solaris

Will I need to purchase any additional software or databases?

No, Enterprise File Archive comes fully loaded with a built-in database and search engine designed specifically for high-volume environments.

Will I need to install anything on my file server?

No.

Product Impact

How much of my CPU resources will Enterprise File Archive use?

Enterprise File Archive uses only about 3% of CPU resources.

Does Enterprise File Archive require end-users to install, configure or administrate anything?

No, Enterprise File Archive is managed entirely from central administrator (or multiple administrator) accounts. Only the administrator is able to install, configure or in any way change archive settings.

Do I still need to use my **backup** solution?

Backup solutions and archiving solutions are not mutually exclusive processes. In fact, the two solutions complement each other, and both solutions should be implemented within best practices guidelines for a corporate electronic file system.

The main differences between an archiving solution and a backup solution are that an archiving solution:

- Gives an organization the ability to search through archived files
- Reduces the storage requirements for file servers
- Cleans and removes old, dormant files from the file servers after these electronic documents have been archived for years

Backup solutions, however, are intended to back up all data in case any unexpected data loss occurs during the course of the business.

An archiving solution is not intended to replace the backup system; MessageSolution recommends that customers continue to backup the primary mail/file system.



ABOUT MESSAGESOLUTION

MessageSolution is an independent archiving software vendor founded to develop, manufacture and market the most competitive enterprise archiving technology in the market. As the global technology leader in enterprise archiving solutions, MessageSolution focuses on applying specialized expertise and advanced technology to help clients meet their critical archiving needs. For more information, visit www.MessageSolution.com.

**MessageSolution Global HQ
1851 McCarthy Blvd.
Suite 105
Milpitas, CA 95035**