

MessageSolution Updates

MessageSolution – Makers of Enterprise Email Archive and Enterprise File Archive software solutions

MessageSolution Named Top Exchange Archiving Solution by Leading Exchange Site, MExchange.org



Issue Highlights

In August of 2009, MessageSolution Enterprise Email Archive was named the first runner up in the Reader's Choice Awards for Microsoft Exchange Server archiving solutions by leading Exchange resource site MExchange.org.

MessageSolution, the global technology leader in email, file system, and SharePoint archiving solutions, provides enterprise-level archiving software solutions for storage management, compliance, and litigation support. MessageSolution Enterprise Email Archive (EEA) is available in both on-site and Software-as-a-Service (SaaS) hosted editions.

"MessageSolution users have proven once again that Enterprise Email Archive is one of the best solutions available."

- MessageSolution CTO Jeff Liang

MessageSolution EEA won the MExchange.org Reader's Choice Award in the Exchange Archiving category in 2008. This year MExchange.org readers ranked MessageSolution EEA the first runner up, with Symantec and GFI earning second runners up.

"We are honored to make the top list of the best Exchange archiving solutions for the second year in a row," said MessageSolution Chief Technology Officer Jeff Liang. "As Gold Level Microsoft Business Partners, MessageSolution strives to provide the best Exchange archiving solution to our customers. By naming us the first runner up this year, MessageSolution users have proven once again that Enterprise Email Archive is one of the best solutions available."

"Their vote serves as a solid peer-to-peer recommendation..."

- Sean Buttigieg, MExchange.org manager

"Our Readers' Choice Awards give visitors to our site the opportunity to vote for the products they view as the very best in their respective category," said Sean Buttigieg, MExchange.org manager. "MExchange.org users are specialists in their field who encounter various solutions for Exchange Server at the workplace. Their vote serves as a solid peer-to-peer recommendation of the winning product."

Inside this issue:

MExchange.org conducts regular polls to discover which product is preferred by Exchange administrators in a particular category of third party solutions for Microsoft Exchange Server. The awards draw a huge response per category and are based entirely on visitors' votes.

Subscription Information (It's Free!)

If you do not wish to receive future newsletters from MessageSolution:
Email ashleyc@messagesolution.com with the message "Please remove me from the newsletter mailing list"

NEW! Disaster Recovery with MessageSolution Archiving Technology and FalconStor CDP Virtual Appliance

Restoring Exchange servers after a crash can monopolize IT time and resources. However, MessageSolution Enterprise Email Archive (EEA) bundled with FalconStor CDP Virtual Appliance dramatically reduces the cost and complexity of Exchange archiving and disaster recovery.

FalconStor CDP Virtual Appliance provides continuous backup and instant recovery for Exchange servers, while MessageSolution EEA ensures business-critical email data remains available to end-users.

This bundled disaster recovery offering allows businesses to recover from Exchange Server failure in 1 minute, recover from Exchange boot disk failure in 5 minutes, and recover from Exchange hardware failure in 30 minutes.

Using MessageSolution EEA with FalconStor CDP Virtual Appliance allows businesses to easily search through massive quantities of emails and immediately restore information.

MessageSolution EEA with FalconStor CDP Virtual Appliance:

- Single instance storage of emails and attachments integrated with all servers & clustering
- Easy, fast and secure access to archived messages directly from Outlook clients, OWA, web browser, off line, and even BlackBerry mobile devices
- Full text keyword and key phrase searching Fast, accurate search and user-friendly web-based administrative interfaces
- Hierarchical storage optimization
- 1 minute to recover from Exchange Server failure, 5 minutes to recover from Exchange boot disk failure, 30 minutes to recover from Exchange hardware failure
- Powerful disaster recovery capabilities without hardware constraints
- Ability to leverage virtualized server environments for maximum flexibility and hardware savings



Disaster can strike without warning.

Benefits of MessageSolution Integrated Disaster Recovery

Fast, Simple Data Recovery

FalconStor CDP Virtual Appliance protects physical and virtual Exchange servers with a single system, ensuring complete server and data protection for business continuity and optimal service levels.

100% Information Availability

End-users have access to their personal archives through a web-based console, Outlook integration, OWA, Blackberry mobile devices and even from off line.

Deliver the Most Secure System

Online and offline security eliminates the possibility of accidental data deletion.

Maximum Flexibility

MessageSolution EEA and FalconStor CDP Virtual Appliance work with any SAN or direct attached disk for maximum user flexibility and cost control.

MessageSolution Adds Support for GroupWise Client Integration

MessageSolution added support for GroupWise client integration to MessageSolution Enterprise Email Archive (EEA) in the third quarter of 2009.

Like MessageSolution's Outlook and Lotus Notes client integration, GroupWise client integration provides end-users with transparent mailbox management and stubbing.

Stubbing removes the bulk of large messages and attachments from the GroupWise server and stores it on the archive server. Stubbing increases the

performance of GroupWise servers without compromising user experience.

Users can easily view the contents of stubbed items via a link to the archived content. Stubbed items can be replied to, forwarded, etc., allowing employees to maintain their normal work patterns.

For more information on MessageSolution EEA for GroupWise, visit http://www.messagesolution.com/Novell_GroupWise_Server.htm

Welcome, New Customers!

MessageSolution would like to welcome a few of our new customers:

AT&T Research Division
United States Department of Commerce
Seiko Epson Corporation America
Mitsubishi Elevator Company

MessageSolution also welcomes clients of all sizes, from a variety of industries and countries, such as:

Alumet Systems Limited — United Kingdom
 Booth Ainsworth — United Kingdom
 DBH Global Inc — South Carolina
 Documation — Texas
 Expedient Communications — Pennsylvania
 Estuary Housing Association — United Kingdom
 Hillsboro School District — Oregon

Infigen Energy — Australia
 Lift-All Company, Inc — Pennsylvania
 MetTel — New York
 Ohio Willow Wood — Ohio
 Pera International — United Kingdom
 Wyoming Department of Health — Wyoming

As a member of the MessageSolution Partners Network, your organization is eligible to **receive 10% of the purchasing price** for any organization you refer to MessageSolution that purchases MessageSolution products.

For more information on our referral program, please contact your MessageSolution Account Manager or call +1 408 383-0100.

MessageSolution Opens New Office in Shanghai

Even amidst a global recession, MessageSolution continues to grow exponentially! This quarter, MessageSolution opened a new office in Shanghai, China.

As MessageSolution's secondary location in China, the Shanghai office will help support MessageSolution customers in China and the surrounding Asia Pacific region.

MessageSolution also maintains offices in Silicon Valley, California, and Beijing, China, along with partners on nearly every continent.



MessageSolution and International OEM PineApp Release Turnkey Appliance Archiving Solution Built on MessageSolution Technology

MessageSolution recently announced a partnership with international email security appliance solution provider PineApp to release a turnkey appliance solution for enterprise archiving built on MessageSolution's archiving software technology: **PineApp Archive-SeCure**.

"MessageSolution is proud to be the first email archiving software provider to bring a best-of-breed archiving solution to the on-site archiving software market, the Software as a Service (SaaS) archiving market, and now the appliance archiving market," said MessageSolution Vice President of Product Marketing Josh Liang.

"Additionally, by partnering with PineApp and their international distribution base, MessageSolution further expands our presence in the global marketplace."

"PineApp's proprietary Archive-SeCure combined with MessageSolution technology increases performance and provides unlimited scalability from small business to enterprise-level applications"

- Hezi Erez, CEO PineApp

Built on MessageSolution's powerful and flexible archiving software, PineApp Archive-SeCure supports archiving from all existing email server brands, including Microsoft Exchange, IBM Notes Domino, Novell GroupWise, Sun Server, and a variety of Linux-based email servers such as Scalix, Postfix, Kerio, Zimbra, MDAemon, Imail, Qmail, and more.

"PineApp's proprietary Archive-SeCure combined with MessageSolution technology increases performance and provides unlimited scalability from small business to enterprise-level applications," said Hezi Erez, CEO PineApp.

MessageSolution's archiving technology provides end-users and auditors the ability to connect to a web-based user interface for performing search queries. Stubbing and transparent mailbox management is also supported.

PineApp Archive-SeCure can be configured with internal storage and additional interfaces for connectivity to all

storage architectures, providing seamless integration with most any business environment while maintaining full regulatory compliance, durability, and scalability.

PineApp Archive-SeCure is also designed to communicate with PineApp's award-winning email security suite, Mail-SeCure. This combined solution provides businesses with the ability to archive and index virus- and spam-free messages going both in and out of the network.



For more information on PineApp Archive-SeCure, visit <http://www.pineapp.com/products.php?archivesecure>

Appliance Features

- Policy-based archiving
- Automated mailbox management & stubbing
- Lightning fast search & retrieval from web console
- Outlook, Lotus Notes client integration available
- Single instance storage of emails & attachments
- Message classification & analysis
- Granular archive rules and end-user archive privileges
- Litigation Support: Litigation hold, tagging, notation features
- Comprehensive audit trail and system logging
- Intelligently stores emails on multiple hard disks

About MessageSolution

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MessageSolution delivers the technology and infrastructure for total compliance. As the leader in compliance technology and data storage management, MessageSolution applies specialized expertise and advanced technology to create email and file archiving products that help clients meet their critical storage, archiving, compliance, litigation support, and data retrieval needs.



www.messagesolution.com

Archiving Events

Come meet the MessageSolution team at these upcoming archiving events.

TechTarget Email & File Archiving Seminar 2009 San Francisco

September 29, 2009 — Hyatt Regency, San Francisco, CA

MessageSolution Enterprise Account Executives Tara Anima and Leanne Bautista will attend, along with Lead Enterprise Technical Support Charles Huang and Assistant Marketing Manager Ashley Coover.

Microsoft WinConnections 2009

November 10 - 12, 2009 — Mandalay Bay Convention Center, Las Vegas, NV

MessageSolution Enterprise Account Executives Tara Anima and Leanne Bautista will attend, along with CTO Jeff Liang and Assistant Marketing Manager Ashley Coover.

To find out if MessageSolution will be attending an event near you, visit our [Archiving News & Events page](#)

Below are the events MessageSolution recently attended. Did we see you there?

Microsoft TechEd North America 2009

May 11 - 15 — Los Angeles Convention Center, Los Angeles, CA

MessageSolution Enterprise Account Executives Tara Anima, Joy Lazaro, and Leanne Bautista attended, along with Lead Enterprise Support Charles Huang, CTO Jeff Liang, and Assistant Marketing Manager Ashley Coover.

IBM Lotusphere Conference 2009

January 19-21 — Walt Disney World Swan & Dolphin Hotel, Orlando, FL

MessageSolution Enterprise Account Executive Tara Anima, Assistant Marketing Manager Ashley Coover, and CTO Jeff Liang attended.