

CASE STUDY : LEGACY ARCHIVE-TO-ARCHIVE MIGRATION, ENTERPRISE EMAIL ARCHIVING & EDISCOVERY

Banking & Finance — First National Bank

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Case Overview

- **Industry** Banking & Financing
- **Customer** First National Bank
- **Number of Email Boxes & Users**
35,000 Employees and 51,000 Active Mailboxes Worldwide
- **Business Needs** Data Migration for Archive Storage Consolidation (migrate from Symantec EnterpriseVault & HPE Autonomy/Zantaz), Focus on Compliance Archiving, Comprehensive eDiscovery & Storage

Case Resolution

Background

First National Bank (FNB) is the oldest bank in South Africa since 1838 with traces back to the *Eastern Province Bank*. FNB provides personal, commercial, and corporate banking service to upwards of 6 million customers across South Africa from large corporations to personal retail markets. As one of the largest banks in S. Africa, FNB also trades as a division of FirstRand Bank Limited which is prominent in the UK, Dubai, and India. FNB's product house's vision is to ensure the innovation and competitive curve by delivering another generation of corporate banking solutions into the international banking market.

Customer Challenge

As a large financial institution in Africa, First National Bank (FNB) is subject to heavy national and international regulations requiring the preservation of financial records, detailed reporting, and privacy protection. Banks in general also carry a high risk of legal action and have a constant need for legal discovery and litigation support to produce data quickly. The complicating factor for FNB was the fact that they had data stored in multiple archiving systems (HP Autonomy—formerly Zantaz and Symantec Enterprise Vault). Each archiving system had separate searching, a unique workflow with additional learning, and different billing and support procedures. Consolidating regulatory data repositories from multiple systems and locations into one unified archive was a necessary step in simplifying compliance management, enhancing user efficiency and ensuring data immediacy for FNB.

MessageSolution Legacy Archive-to-Archive Migration Services

The MessageSolution Legacy Archive-to-Archive Migration System securely and cost-effectively migrates data directly from Symantec Enterprise Vault and HPE Autonomy EAS to a centralized MessageSolution Archiving Platform. Data is pulled straight from legacy archiving servers and entirely skips the process of exporting the data from the previous archive for re-ingestion. With the MessageSolution system, organizations can still view and access previously stubbed or offloaded data.

MessageSolution Enterprise Email Archive™ Solution (EEA)

MessageSolution Enterprise Email Archive is a packaged software solution for compliance archiving, eDiscovery and storage management. It enables organizations to search content, manage retention and reduce storage. It was the only solution to meet all of the bank's major and secondary requirements; including ease of use, scalability, and a flexible retention policy engine. Archived data is almost immediately available for retrieval for business-critical situations like audits or eDiscovery requests. With configurable and highly granular access controls, users can retrieve their own data or data from custodian accounts without IT involvement.

The MessageSolution Resolution—Migration, Archiving & eDiscovery

- Centralize Symantec & HP legacy archives to a centralized platform while saving significant time and money
- Simplified compliance management with granular policy automation, retention management, etal.
- Provide continual end-to-end, EDRM-compatibility eDiscovery and litigation support (with legal hold, legal review, and annotation)
- Reduced hardware requirement by implementing MessageSolution enterprise architecture and industry-leading scalability to a 3-Server Cluster for active ongoing archiving and storage for the 51,000 user-base (from Symantec EV's 12-Server Cluster)
- Reduced archived storage requirements by 75% with de-duplication and in-process data compression technologies
- Ensure high ROI through reduced costs, user empowerment and minimal system maintenance (solution is paid for under 3 years with storage savings alone)