



**TOYOTA BOSHOKU EUROPE**

Dear Sir, Madam

I would like to thank Monica and Charles of Messagesolution for their great communication. During the entire process (introduction till implementation fase) they have been very responsive and friendly to all requests I had. Also their follow up on this project was excellent. Whenever there was a problem they've found a solution for it. An example: I didn't know if I could install the software on our systems. So they've setup a meeting with me to check if the software could be installed on our server. This is the first time I've worked with a company that is so fast in correspondence and so friendly to their customers.

Thanks for the great service!

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