

### Case Overview

- **Industry** Manufacturing
- **Customer** Ivaco Mining Equipment, Ltd.
- **Number of Email Boxes** 600 and growing
- **Business Need** Compliance
- **Solution** Enterprise Email Archive<sup>™</sup> for Exchange

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### Case Resolution

#### Background

Ivaco Mining Equipment, Ltd., is a Canadian manufacturing and distribution company based in Montreal, Quebec, with multiple locations in North America.

#### Customer Challenge

Ivaco began researching an email archiving solution that could help the company meet Canada's regulations surrounding email compliance. To meet these requirements, Ivaco required an email archiving solution that could capture inbound and outbound emails in real time from the company's 2003 Microsoft Exchange Server.

#### Special Requirements

The company had many Personal Storage (PST) files that needed to be managed, so an efficient PST migration tool was necessary. Ivaco is based in French-speaking Canada, so the company also required a product that could search French language emails.

#### The MessageSolution Enterprise Email Archive<sup>™</sup> Solution

After evaluating more than five archiving vendors and their products, Ivaco selected MessageSolution Enterprise Email Archive<sup>™</sup> for Exchange Server for its comprehensive compliance features, cleaner implementation, support of foreign languages, and archive interface that was equally intuitive for end-users and IT staff alike.

#### The MessageSolution Resolution

MessageSolution's technical team worked closely with Ivaco to meet all of the company's specific modifications, including the creation of a French-Canadian language user interface and documentation.

Ivaco's implementation of Enterprise Email Archive<sup>™</sup> now archives Ivaco's inbound and outbound emails in real-time, capturing 200 messages every 10 minutes on average. Enterprise Email Archive<sup>™</sup> ensures that Ivaco's email system is fully compliant and allows Ivaco to provide proof of compliance.

Enterprise Email Archive<sup>™</sup> also eliminated the need for users to create future PST files while allowing Ivaco to import all their existing PST files into the archive for centralized management.

**MessageSolution, Inc., provides innovative solutions that enable organizations in all industries to meet their compliance, electronic discovery, storage management and disaster recovery requirements. MessageSolution's email and file archiving software solutions are uniquely comprehensive, price-competitive, and flexible. For more information, visit [www.messagesolution.com](http://www.messagesolution.com) or contact a sales representative at [sales@messagesolution.com](mailto:sales@messagesolution.com).**