

CASE STUDY — STORAGE, E-DISCOVERY

MessageSolution Provides SEKO Worldwide with Multi-Server Storage Management Solution

MessageSolution[™]
Customer Driven Trusted Partner

Case Overview

- **Industry** Freight / Transportation
- **Customer** SEKO Worldwide
- **Number of Email Boxes** 1,400
- **Business Need** Storage management, e-discovery
- **Solution** Enterprise Email Archive™ for Exchange & Postfix

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Case Resolution

Background

SEKO Worldwide began as a freight forwarder operating out of a single Chicago office in 1976. The company built an extensive network and a solid reputation throughout North America and the world. Today, SEKO's reach extends to 47 offices in the United States and offices in more than 40 countries around the globe.

Customer Challenge

SEKO's global messaging infrastructure consisted of multiple locations with 1,400 employees using both Microsoft Exchange 2007 Servers and Postfix Server. The company needed a centralized archiving system that could archive from both Exchange and Postfix servers, which were performing at slow speeds due to the volume of messages being stored on the email servers.

Along with storage management and data retention requirements, SEKO's legal department also required a way to retrieve emails for in-house electronic discovery purposes without requiring IT assistance.

The MessageSolution Enterprise Email Archive™ Solution

SEKO Worldwide selected MessageSolution Enterprise Email Archive (EEA) 5.6 Suite and Compliance Express Editions to archive both Exchange and Postfix users; the Suite Edition provides Outlook users with transparent access to archived and stubbed messages. Both Suite and Express Editions leverage powerful storage management capabilities and convenient e-discovery tools.

The MessageSolution Resolution

MessageSolution deployed EEA, first ingesting and indexing all of SEKO's historical emails and attachments into the archive. SEKO then began archiving incoming and outgoing mail from both Exchange and Postfix servers. To improve email server performance speeds, the archive was configured to automatically stub large, older messages and attachments from Exchange. Outlook users can view and perform actions on stubbed messages without altering workflow patterns or restoring items to the email server.

SEKO's emails and attachments are stored to the archive's repository according to company-wide retention policies. Single instance storage, data de-duplication, and a high compression ratio decrease the size of the data.

SEKO Worldwide's MessageSolution archiving system provided the company with a centralized repository of corporate information that the legal department can search and cull for electronic discovery without requiring assistance from IT personnel or expensive out-sourced legal forensics specialists.

MessageSolution, Inc., provides innovative solutions that enable organizations in all industries to meet their compliance, electronic discovery, storage management and disaster recovery requirements. MessageSolution's email and file archiving software solutions are comprehensive, price-competitive, and flexible. For more information, visit www.messagesolution.com or contact a sales representative at sales@messagesolution.com.